

## CUSTOMER SERVICE POLICY STATEMENT

Exceeding the Industry's current practice...

We are committed to providing exceptional client service and we set clear standards for customer care. We work within a set of principles that benefit our clients, partners and staff: work collaboratively; embrace challenge; innovate every day; create cutting edge solutions, be a partner of choice; and work smarter. We will comply with all legislation, standards, statutory and other obligations, client policies and best practice where required, reasonably possible and relevant to our activities and the jurisdictions in which we operate.

We recognise that long term repeat business relationships with our customers are fundamental the continued success of Home Republic Limited

August 2024

